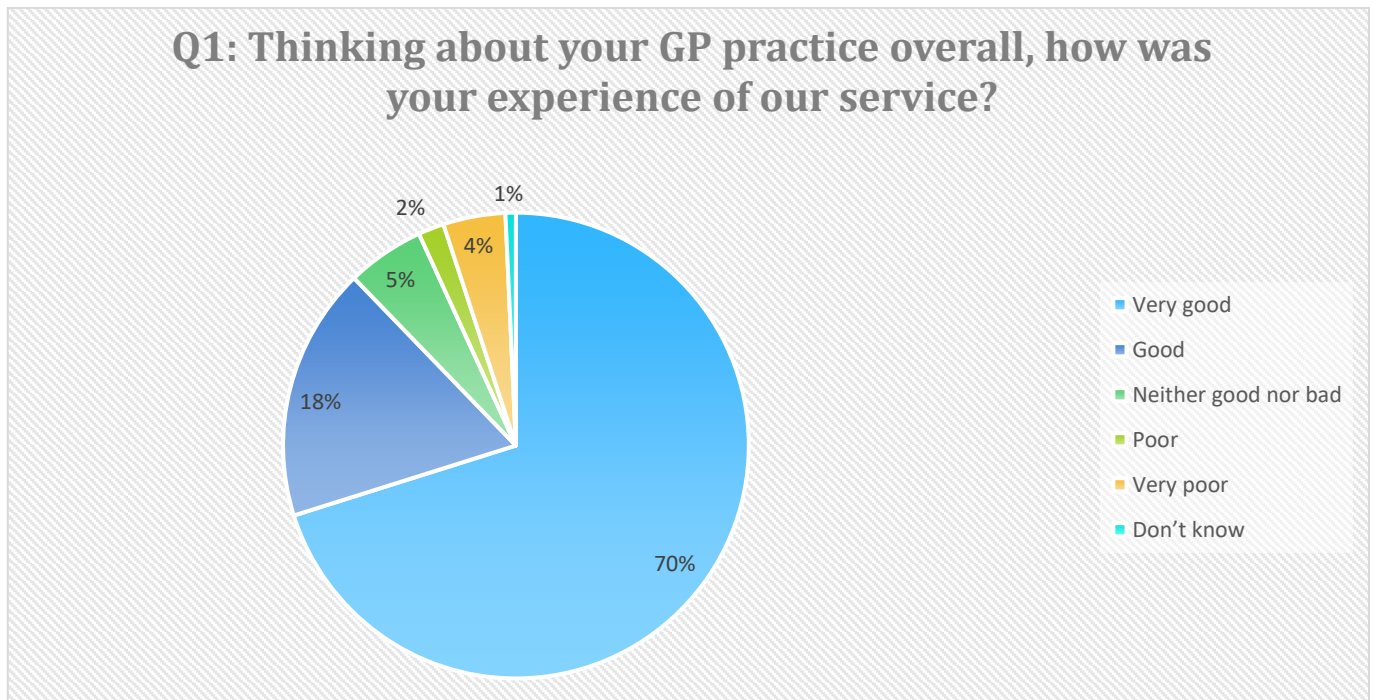


Friends and Family Test Results

March 2023

Thank you to the patients who completed the Friends and Family Test survey in March 2023.

The Practice received 278 responses for Question 1 during this month. 88% stated that their experience of our service overall, was either good or very good.



I would like to share some of the positive feedback we have received for this month:

"Dr Bonsall was fantastic as always. Dealing with a number of health issues for me always puts you at ease, giving clear sound advice. He is an absolute super star, and I have every faith and confidence in this fantastic GP"

"On time appointment, lovely friendly efficient nurse."

"I don't have anything negative to say about my doctors and nurses, and the fantastic people in the NHS"

"Appointment on time nurse was very friendly as usual and got on with taking blood and BP was in and out in no time thank you Michelle"

"Staff polite efficient kind"

"Listened and personalised / professional"

"As good as always"

"So easy to talk to and very helpful"

"Very thorough conversation on all aspects of my treatment."

"Clinic was clean and airy, lots of seating, welcoming"

"Appointment was on time and very efficient"

Thank you to all the patients that have taken the time to participate in our monthly survey.

Stephanie McCulloch



Friends and Family Test Results
March 2023

Practice Manager

